

How to deploy an MSI on an RM CC3 network

- Place the MSI in a new folder on the correct drive on the server for allocating packages (where [folder name] is an appropriate name for the software):

D:\RMNetwork\RMManage\Packages\Applications\[folder name]

Note: If there are multiple MSIs that need to be used with the software, they should be placed in their own individual folders and treated as individual applications to be allocated.

- Place the software's shortcut(s)* in the shortcut bank on the server for assigning shortcuts:

G:\RMDelivery\Group Resources\Shortcut Bank

- Allocate the package to workstations through the RM Management Console.

Log on to the RM management console as 'systemadmin' with the relevant password and expand all of the columns on the left-hand side (Resources, Users, and Workstations).

Navigate to RMN > Workstations > Main Site > Package Build.

Right click on 'Package Build' and select 'Update Package List'.

Once the Package List has finished updating, click on Main Site and select the workstations you require e.g. PC01 – PC99.

Right click on these options and select properties (this can also be done by double-clicking the workstations), and then select the 'Packages' tab on the preferences window.

There is a drop-down box with the heading 'Current View:' Click on this and select 'Available Application Packages'.

The package should be visible in the list that appears. If it is not listed, re-check that you have placed the MSI in the correct location/folder on the server and that you have updated the Package List.

Select the Package and click the [allocate] button. Then click ok.

- Once you have completed this task, select 'Resources > Program Sets' in the left-hand column of the management console. Choose an existing program set in which you wish to place the shortcut and right-click on it and select Properties (the Program Sets correspond to Start Menu folders that various users have allocated to them). Alternatively, right click on the 'Program Sets' column and select 'new program set'.

This will then display a pop up box for you to enter the details of your new program set or to amend the properties of an existing one. If it is new, enter an appropriate name to make it easy to identify at a later stage.

On the second tab of this window you will be presented with a range of different shortcuts available to you to use with your program set. The package's shortcut(s) should be available to select from this list - add it/them to your shortcut list.

The third tab is where you must allocate who will be able to make use of this shortcut; you will need to assign this to students, teachers, and systemadmin. Once this is done click the ok button, you have now added your program set.

You may now exit the console management window.

Now when you restart any of the workstations you selected from the workstation list, they will start up with the package installed and ready to use.

*If there are no pre-prepared shortcuts available, in order to get the software working correctly, shortcuts must be manually edited and copied over from an installation. The software should be allocated to a single machine, and then an administrative user should log onto the machine. The appropriate shortcuts will be visible on the desktop or start menu. Right click on the shortcut and modify the "Start in" path to be empty or to "N:\\" - this is each individual user's personal space on the Server that they can do as they please with.

Copy the shortcut(s) over to the shortcut bank on the server which from the workstation is:
X:\Group Resources\Shortcut Bank

It will then be possible to allocate the Shortcut(s) to groups of users through 'Resources > Program Sets' in the Management Console on the Server.